

EMC Archiving Integration Services for Homegrown Applications

Accelerated Integration of Archiving into Homegrown Applications

The Big Picture

- Improved data management of key homegrown applications
- Customized services to fit your specific needs
- Quicker integration of archiving into your homegrown application
- Improved return on and value from your EMC Centera investment
- Reduced risk in the integration process

The EMC Archiving Integration service enables the integration of archiving into your homegrown applications, reducing the risk inherent in this process and enabling you to extend and fully utilize all the features of an EMC® Centera® system across additional applications. The EMC Archiving Integration service is delivered by EMC application experts with a comprehensive knowledge of application integration, EMC Centera® systems, EMC Centera APIs, and storage systems technology.

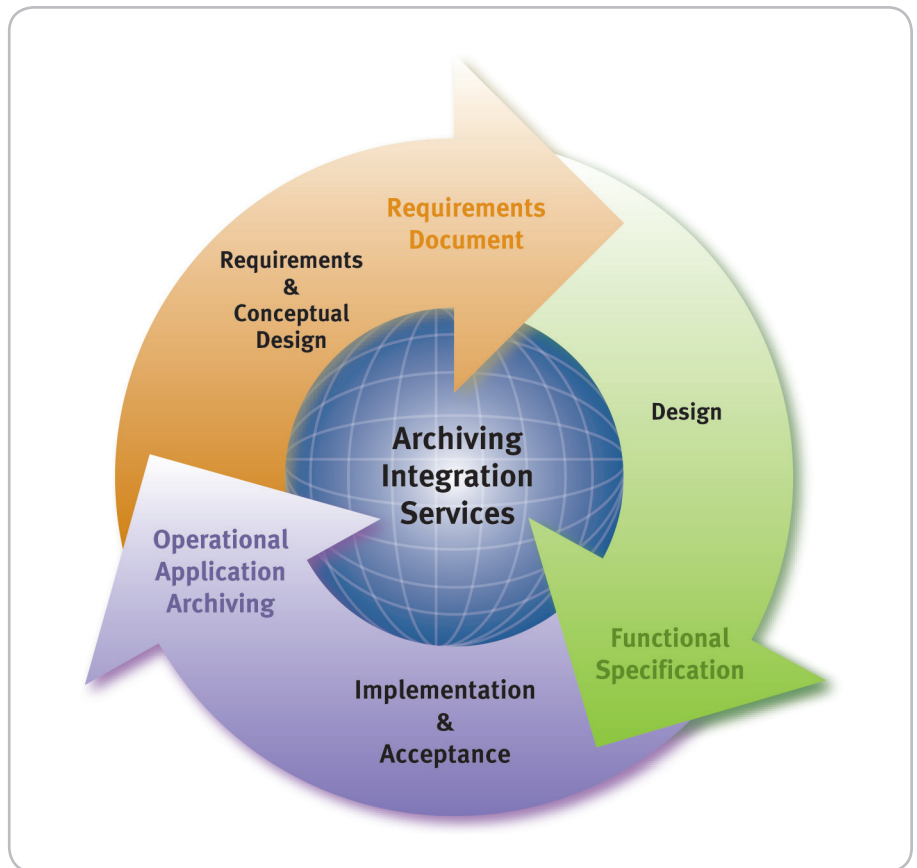
EMC Centera: Archiving Made Simple

The EMC Centera is the optimal information archive for businesses and organizations that require a simplified solution to expanding amounts of fixed content. EMC Centera cost-effectively simplifies the task of managing, sharing, and protecting all sizes of content repositories. It puts information online in support of revenue-generating, expanded business models and increased service levels to users and customers.

EMC Archiving Integration Service

EMC provides the training, requirements definition, design, implementation, and technical assistance you need to integrate archiving into your homegrown applications. Services are available to support you at any stage of your integration lifecycle and can be customized to your specific requirements. The EMC Archiving Integration service includes the following components:

- **Archiving Integration Services QuickStart:** a four-day, fixed-duration service that includes EMC Centera API training delivered by an experienced EMC Centera application developer, at your site. Up to two days of Requirements and Design workshops resulting in High-level Requirements and Conceptual Design documents.
- **Archiving Integration Requirements Service:** delivered by an experienced EMC Centera application developer at your site or at an EMC facility; expands on the high-level requirements and conceptual design to create a detailed Requirements Document. The EMC expert guides you through defining functional, system, scalability, performance, and usability requirements.
- **Archiving Integration Design Service:** using your detailed requirements, a Functional Specification is generated as your detailed design for the integration of archiving into your homegrown applications.
- **Archiving Integration Implementation and Acceptance Service:** EMC Archiving Integration experts implement the archiving integration or assist your staff in the implementation. After installation is complete, EMC will perform a Test and Acceptance plan which includes a Functional Overview.
- **Archiving Custom Development Services:** a customized design and implementation service to develop custom solutions such as custom reporting, custom replication handling, custom delete handling, custom threshold handling, and other specialty business needs.



Archiving Integration Lifecycle Services

EMC Global Services

Creating your most positive Total Customer Experience is our top priority. EMC's service delivery professionals are rigorously trained and certified in information infrastructure technology and complex, heterogeneous, information-intensive environments, and leverage field-tested methodologies, frameworks, automation tools, and industry best practices to deliver the results you expect—quickly and efficiently—with minimal risk. EMC is a five-time winner of the Service and Support Professional Association's (SSPA) Software Technical Assistance Recognition (STAR) award for outstanding mission-critical support, Support Center Practices (SCP) quality certification, and is a member of the SSPA Hall of Fame.



EMC Corporation
 Hopkinton
 Massachusetts
 01748-9103
 1-508-435-1000
 In North America 1-866-464-7381
 www.EMC.com

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