

EMC–SUNGARD AVAILABILITY SERVICES

An EMC Select Partner Overview

ESSENTIALS

Partner products/services

- SunGard Secure2Disk
- SunGard Storage Replication Service

EMC products

- EMC Data Domain
- EMC RecoverPoint/SE

Solution highlights

Secure2Disk for use with EMC Data Domain:

- Cost-effective disk-based solution for upgrading from tape to disk
- Enables organizations to achieve faster backups and reliable offsite recovery within 24 hours or less

Storage Replication Service for use with EMC RecoverPoint/SE:

- Helps organizations avoid investing in a second data center and duplicate recovery platforms
- Enables small to medium-size organizations to recover quickly and cost-effectively from an unplanned outage within hours—or even minutes

EMC AND SUNGARD PROVIDE CUSTOMERS WITH DISASTER RECOVERY SERVICES

As a leading provider of disaster recovery (DR) services, SunGard Availability Services has maintained a 100 percent success rate in supporting customer recoveries for over 30 years. Their dedicated global network connects five million square feet of global operations space. With more than 80 facilities worldwide and over 40 mobile workplace units globally, they provide convenience and local access should a business disruption occur. SunGard offers an extensive portfolio of cost-effective IT availability solutions—from comprehensive, turnkey infrastructure management services, consulting, and recovery services, to business continuity management software. Proven solutions coupled with a flexible support model enable SunGard to satisfy a customer's IT and business requirements—no matter the size or scope.

SECURE2DISK BACKUP AND RECOVERY SOLUTION, FOR USE WITH EMC DATA DOMAIN

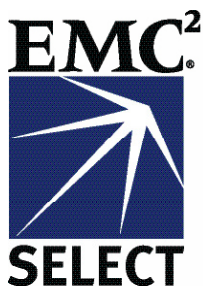
Secure2Disk, for use with EMC® Data Domain®, offers an economical path for upgrading from tape to disk and enables organizations to achieve faster backups and reliable offsite recovery within 24 hours or less. This online, disk-based solution combines industry-leading Data Domain inline deduplication technology with the renowned reliability of SunGard's recovery services to help organizations reduce business risk and minimize downtime and data loss.

This joint solution offers many benefits, including:

- Enhances data availability and uptime through rapid onsite backup and offsite backup and recovery capabilities
- Reduces the risks and cost associated with tape management
- Minimizes storage required for maintaining data at local and secondary sites and the replication bandwidth required for disaster recovery

STORAGE REPLICATION SERVICE FOR USE WITH EMC RECOVERPOINT/SE

Storage Replication Service for use with EMC RecoverPoint/SE is a comprehensive, cost-effective data replication and DR solution that enables organizations to achieve fast, reliable recovery in hours—or even minutes. The service utilizes RecoverPoint/SE local and remote



replication to host an organization's replicated EMC CLARiiON® storage system information at a secure SunGard location.

Features and benefits include:

- Utilizes continuous remote replication (CRR) and bandwidth-reduction technologies to ensure high-performance application and data availability
- Provides access into a robust replication and recovery environment leveraging SunGard's world-class data centers and network infrastructure
- DR site hosting and recovery offered as a monthly recurring charge, enabling organizations to expense the cost rather than incur significant capital expenditure

ABOUT SUNGARD AVAILABILITY SERVICES

SunGard Availability Services provides disaster recovery services, managed IT services, information availability consulting services, and business continuity management software to more than 10,000 customers in North America and Europe. With five million square feet of data center and operations space, SunGard assists IT organizations across virtually all industry and government sectors to prepare for and recover from emergencies by helping them minimize their computer downtime and optimize their uptime. Through direct sales and channel partners, SunGard helps organizations ensure their people and customers have uninterrupted access to the information systems they need in order to do business. To learn more, visit www.availability.sungard.com or call 1-800-468-7483.

ABOUT EMC

EMC Corporation is the world's leading developer and provider of information infrastructure technology and solutions that enable organizations of all sizes to transform the way they compete and create value from their information. Many of EMC's offerings enable customers to transition to the next generation of information management in their journey to the private cloud—a dramatically more effective way to deliver IT as a service. Information about EMC's products and services can be found at www.EMC.com.

CONTACT US

To learn more about EMC–SunGard Availability Services, visit the websites at www.availability.sungard.com or www.EMC.com, or call your SunGard or EMC representative.

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